



# Welcome to Manning!

## THINGS TO KNOW:

### MMU Billing & Due Dates

Electric, Natural Gas and Communication services are billed together in one utility bill. Customers will receive the bill around the 15th and payment is due on the 5<sup>th</sup> of each month.

### City of Manning Billing & Due Dates

Water, Sewer, Storm Sewer and Garbage are billed together in one bill. Customers will receive the bill around the 9th and payment is due the last day of the month.

### Payment Options Available

- Cash, Check or Credit/Debit Accepted
- Drop Off
- Mail
- Drop Box located outside our office at 321 Center St.
- MMU Online Payments (convenience fees apply) [www.mmuia.com](http://www.mmuia.com)
- City Of Manning Online Payments (convenience fees apply) [www.manningia.com](http://www.manningia.com)

### MMU ACH DUE DATES:

Withdrawn on the 5th of each month

### CITY OF MANNING ACH DUE DATES:

Withdrawn on the 24<sup>th</sup> of each month

### MMU Deposits

Single Service Deposit - \$100  
Multiple Service Deposit - \$250  
Refunded after 1 year of good credit

### City Of Manning Deposits

Water/Sewer/Storm Sewer - \$150 Refunded when move out

### Communication Services

MMU provides fiber internet and VoIP phone services.

### Garbage Collection

Garbage is collected every Tuesday morning by Carroll Refuse. If a holiday lands on Monday or Tuesday, garbage will be picked up a day late. Recycle bins are available at our MMU office in Manning. For more garbage/dumpster or recycling information, Carroll Refuse can be contacted at 712-792-0101.

### Pet License

An annual pet license is required (Oct. 1 to Sept. 30). It is \$12/year and the form can be found online or at City Hall. A current rabies vaccination record will be required. There is a limit of 3 pets per household.

### Energy Efficiency Rebates

Rebates are available on select gas and electric Energy Star appliances.



**Manning Municipal Utilities / City Hall**  
321 Center Street  
Manning, IA 51455  
  
(ph) 712-655-3905  
(fax) 712-655-3304  
  
[www.mmuia.com](http://www.mmuia.com)  
[www.manningia.com](http://www.manningia.com)  
  
Office Hours  
Mon-Thur 8am-4:30pm  
Fridays by Appt.

**LINEAP**  
Low-Income Home Energy Assistance Program  
New Opportunities – 23751 Hwy 30 East, Carroll, IA 51401  
(ph) 712-792-9266

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*“Manning Municipal Utilities is a locally-owned and locally-controlled utility company offering electric, gas, and communication services. MMU strives to provide our customers with safe and reliable services at the best overall value. We are dedicated to meeting our customers’ needs, providing exceptional service, while helping to make the community a better place to live, work and play for all of us!”* - Jeremy Carroll, MMU General Manager

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