



# Welcome to Manning!

## THINGS TO KNOW:

### Billing & Due Dates

Electric – bill goes out the first week of the month and is due on the last day of the month  
Communications – bill goes out the third week of the month and is due on the 5<sup>th</sup>  
Gas – bill goes out the last week of the month and is due on the 20<sup>th</sup>

### Payment Options Available

- Cash, Check or Credit/Debit Accepted
- Drop Off
- Mail
- Drop Box located outside our office at 321 Center St.
- Online (convenience fees apply) [www.mmuia.com](http://www.mmuia.com) OR [www.manningia.com](http://www.manningia.com)
- MMU also offers ACH, automatic withdrawal from your checking/savings account

### ACH DUE DATES:

Electric on the 24<sup>th</sup> / Gas on the 15<sup>th</sup> / Communications on the last business day of the month

### Deposits

Electric - \$100 Refunded after 1 year of good credit  
Communications - \$50 Refunded after 6 months of good credit  
Gas - \$100 Refunded after 1 year of good credit  
Water/Sewer/Storm Sewer - \$150 Refunded when move out

### Communication Services

MMU provides fiber internet, cable TV and phone services.

### Garbage Collection

Garbage is collected every Tuesday morning by Carroll Refuse. If a holiday lands on Monday or Tuesday, garbage will be picked up a day late. Recycle bins are available at our MMU office in Manning. For more garbage/dumpster or recycling information, Carroll Refuse can be contacted at 712-792-0101.

### Pet License

An annual pet license is required (Oct. 1 to Sept. 30). It is \$12/year and the form can be found online or at City Hall. A current rabies vaccination record will be required. There is a limit of 3 pets per household.

### Local Advertising – Ch.2

Local events, ads and announcements can be televised on MMU's local channel 2 and posted on our website at [www.mmuia.com](http://www.mmuia.com)  
RATES: \$35 per week / \$10 per day

### Energy Efficiency Rebates Available

Rebates are available on select gas and electric Energy Star appliances.



  

**Manning Municipal Utilities / City Hall**  
321 Center Street  
Manning, IA 51455

(ph) 712-655-3905  
(fax) 712-655-3304

[www.mmuia.com](http://www.mmuia.com)  
[www.manningia.com](http://www.manningia.com)

Office Hours  
M-F 8am-4:30pm



**Low-Income Home Energy Assistance Program**  
New Opportunities – 23751 Hwy 30 East, Carroll, IA 51401  
(ph) 712-792-9266

 

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[www.donotcall.gov](http://www.donotcall.gov)



NATIONAL DO NOT CALL REGISTRY – IT'S SO SIMPLE!

*“Manning Municipal Utilities is a locally-owned and locally-controlled utility company offering electric, gas, and communication services. MMU strives to provide our customers with safe and reliable services at the best overall value. We are dedicated to meeting our customers’ needs, providing exceptional service, while helping to make the community a better place to live, work and play for all of us!”* - Jeremy Carroll, MMU General Manager

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